

Security Awareness Bundles That Help Security Leaders Train Future Cyber Heroes!

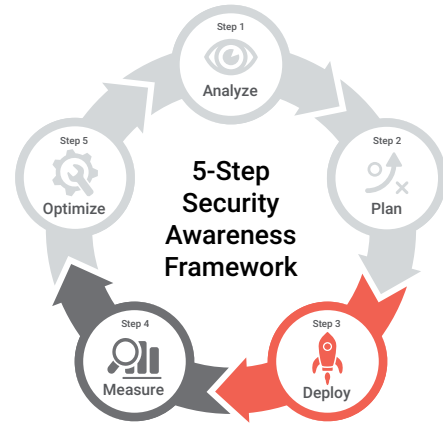


TERRANOVA
SECURITY

www.TerranovaSecurity.com

Terranova Security Awareness As A Service Bundles

The Terranova Security Awareness as a Service bundles provide flexibility and support to effectively deploy your phishing simulations, awareness training or both and measure and report results. Providing your security team more time to focus on innovation, the dedicated customer success manager will partner with your organization to help ensure the success of your security awareness program.



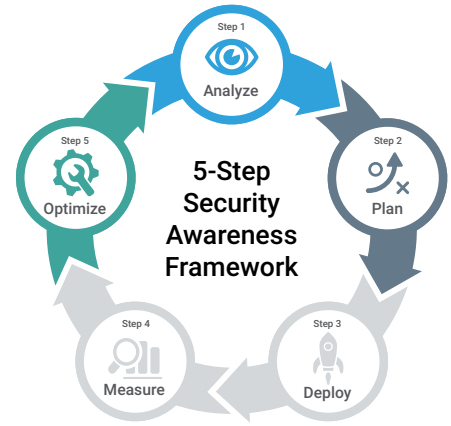
		SECURITY AWARENESS TRAINING	PHISHING SIMULATION	SECURITY AWARENESS TRAINING AND PHISHING SIMULATION
Customer Success Manager	Deploy	✓	✓	✓
Kick Off with Program Team		✓	✓	✓
Import User Lists Into Security Awareness Platform		✓	✓	✓
Launch Security Awareness Training		✓		✓
Content Customization		✓		✓
Pilot Group		✓		✓
Administrator Support		✓		✓
Email Management		✓		✓
Launch Phishing Simulation			✓	✓
Template Customization			✓	✓
Pilot Group			✓	✓
Administrator Support			✓	✓
Email Management			✓	✓
Post-Campaign Feedback			✓	✓
Security Awareness Training - Standard Reporting		Measure	✓	
Phishing Simulation - Standard Reporting			✓	✓
Security Awareness Training Campaigns / Year	What's Included	1 to 4	N/A	1 to 4
Languages Included / Campaign*		Select 3	N/A	Select 3
Phishing Simulations / Year (including 2 scenarios)		N/A	10	10
Languages Included / Simulation*		N/A	Select 1	Select 1

*Additional languages are available upon request.

Security Awareness Professional Services Bundles




Reap the benefits of partnering with a security awareness expert and leverage domain expertise including CISO coaching to develop your security awareness strategy:

- Analyze your organization's security awareness needs and set strategic objectives
- Plan your awareness program including phishing simulation, awareness training, communication and reinforcement plan
- Optimize program performance by setting and measuring against strategic metrics and KPIs



		Analyze	Analyze and Plan	Analyze, Plan and Optimize
		5-Day Bundle	10-Day Bundle	15-Day Bundle
Security Awareness Program Maturity Assessment	Analyze	✓	✓	✓
Security Awareness Needs Analysis		✓	✓	✓
Strategic Objective Setting		✓	✓	✓
User Knowledge Baseline Using 20-question Quiz and Results Analysis Report		✓	✓	✓
Baseline Phishing Simulation and Results Analysis Report		✓	✓	✓
Baseline Result Analysis Report and Recommendations		✓	✓	✓
Security Awareness Program Plan	Plan		✓	✓
Security Awareness Campaign Deployment Guide <ul style="list-style-type: none"> • Deployment Plan (Phishing and/or Awareness) • Reinforcement Plan 			✓	✓
Project Plan - Personalized for Delivery of Security Awareness Program			✓	✓
Communication Messages			✓	✓
Communication Plan	Optimize			✓
Metrics and KPI Strategy				✓
Program Presentation for Leadership Team				✓

Security Awareness Bundles

Products & Services	ESSENTIALS	CLASSIC	SELECTION	ULTIMATE	PHISHING
Security Awareness Library	Essentials Course 11 Risks	End User Library Choose 6 Topics	End User Library Choose 12 Topics	Security Awareness Complete Library	End User Library 8 Phishing Topics
Microlearnings	Choose 6 Topics	Choose 6 Topics	Choose 12 Topics	Complete Library	Phishing Topics
Nanolearnings	Choose 6 Topics	Choose 6 Topics	Choose 12 Topics	Complete Library	Phishing Topics
Communication Tools (Posters, Newsletters and Wallpapers)	6 Topics	6 Topics	12 Topics	Complete Library	8 Topics
Security Awareness Platform (Training and Phishing Simulation)	✓	✓	✓	✓	✓
Unlimited Phishing Simulations	✓	✓	✓	✓	✓
Phishing Reporting Button	✓	✓	✓	✓	✓
Pre/Post Assessments	✓	✓	✓	✓	✓
Course Builder (Pick Topics, Build New Courses)	✓	✓	✓	✓	✓
Reporting Features	✓	✓	✓	✓	✓
Corporate Branding	✓	✓	✓	✓	✓
Security Awareness Resources	✓	✓	✓	✓	✓
Platform Administrator Training	✓	✓	✓	✓	✓
Technical Support	✓	✓	✓	✓	✓
CISO Coaching	N/A	N/A	N/A	 30 min	N/A
Phishing Simulation Coaching	N/A	N/A	N/A	 30 min	 30 min
Monthly Newsletter (Phishing Attack Spotlight)	✓	✓	✓	✓	✓
Security Awareness Assessment & Scorecard	✓	✓	✓	✓	✓
Cyber Security eBook The Human Fix to Human Risk™	✓	✓	✓	✓	✓
5 Steps to Mastermind an Effective Security Awareness Program - Infographic Guide	✓	✓	✓	✓	✓
Security Awareness Definitive Guide	✓	✓	✓	✓	✓

Security Awareness Training Library

High-quality content is central to any security awareness program and a pre-requisite to provide a training experience that is fun, engaging and relevant. Terranova Security is the partner of choice for security awareness leaders globally. Content developed by a team of domain experts using a proven pedagogical approach and methodology for adult learning ensures the highest degree of success. Your users will learn, engage and care about cyber security as well as protect your organization.

General Knowledge

Essentials 30 min

- Protecting Sensitive Information
- Overview of Information Classification
- Common Threats to Information
- Creating Strong Passwords
- Email Security
- Identifying a Scam Attempt
- Browsing the Web Securely
- Web and Cyber Threats
- Safe Internet Practices
- Security at the Office
- Working Remotely and Traveling Safely

End User 4to7 min

- Introduction to Information Security
- Access Control
- Bring Your Own Device (BYOD)
- Business Email Compromise
- Confidentiality on the Web
- Cloud Computing
- Data Leakage
- Email
- Identity Theft
- Incident Reporting
- Information Classification
- Information Lifecycle
- Intellectual Property
- Malware
- Mobile Devices
- Passwords
- Phishing
- Physical Security
- Privacy
- Protecting Payment Card Data
- Protecting Your Home Computer
- Ransomware
- Responsible Use of the Internet
- Smartphones
- Social Engineering
- Social Networks
- The Clean Desk Principle
- Traveling Securely
- Unintentional Insider Threat
- Working Remotely

Phishing 4to7 min

- Introduction to Information Security
- Business Email Compromised
- Email
- Identity Theft
- Malware
- Phishing
- Ransomware
- Social Engineering

1 New End User Topic Quarterly

Risk Specific

Microlearnings 2to3 min

- Business Email Compromised - "BEC"
- C-Level Email Impersonation
- Incident Reporting - Missing Laptop
- Mass Market Phishing
- Phishing via SMS - "Smishing"
- Ransomware - Files Locked
- Spear Phishing
- Top Executive Phishing - "Whaling"
- Vishing - You win a prize
- Web Phishing Through Search Engines

Nanolearnings 1to2 min

- Being Security Aware
- Cyber Attack Detection
- Identity Theft - Example of an Attack
- Insider Threat
- Phishing - 6 Clues
- Phishing - Ransomware
- Phishing - Vishing
- Phishing - Spear Phishing (CEO Fraud)
- Phishing - Phishing Website
- Phishing - Smishing

- Phishing - Anatomy of Spear Phishing
- Preventing Security Breaches
- Protecting Sensitive Information
- Social Engineering
- Social Networks
- Wi-Fi Security

1 New Microlearning and Nanolearning Topic Monthly

Role-Based

Managers 40 min

- Introduction to Information Security
- Components of an Information Security Governance Framework
- Information Security and Technology
- Information Security Roles and Responsibilities
- Security Risks Posed by New Technology and Mobility

IT Administrators 30 min

- Common Network Attacks
- Network Security Overview
- Securing Data Repositories
- Securing Networks

IT Developers 30 min

- Application Security Overview
- Common Application Attacks
- Cryptography Overview
- Secure Development

Security Awareness Languages

EN	English	HR	Croatian	SR	Serbian
EN-UK	English (United Kingdom)	HU	Hungarian	SV	Swedish
FR	French (Canada)	ID	Indonesian	TH	Thai
FR-FR	French (France)	IT	Italian	TR	Turkish
ES	Spanish (Latin America)	JA	Japanese	UK	Ukrainian
ES-ES	Spanish (Spain)	KO	Korean	VI	Vietnamese
AR	Arabic	MS-MY	Malay (Malaysia)	ZH-HK	Chinese (Hong Kong) (script traditional; narration cantonese)
CS	Czech	NB	Norwegian	ZH-CN	Chinese (PRC*) (script simplified; narration mandarin)
DA	Danish	NL	Dutch	ZH-YU	Chinese (PRC*) (script simplified; narration cantonese)
DE	German	PL	Polish	ZH-TW	Chinese (Taiwan) (script traditional; narration mandarin)
EL	Greek	PT	Portuguese (Brazil)		
FA	Persian	PT-PT	Portuguese (Portugal)		
FI	Finnish	RO	Romanian		
HE	Hebrew	RU	Russian		
HI	Hindi	SK	Slovak		

*PRC: People's Republic of China

Additional languages are available upon request.

Security Awareness Campaign Deployment

To ensure knowledge retention and behavioral change, a variety of content is used to reinforce best practices. Just-in-time training is an efficient way to educate based on a specific risk following a failed phishing simulation test.

